**Region:** Southeast

Site Information: UMOS, Inc. - Latina Resource Center

802 W Mitchell Street Milwaukee, WI 53204

Site Contact Person/Title: Mariana Rodriquez, Program Manager

**Phone:** (414) 389-6508 **E-Mail:** mariana.rodriquez@umos.org

**Appointment Phone:** (414) 389-6508 **Fax:** (414) 389-4517

**Billing Contact Name:** Doug Knuth **Phone:** (414) 389-6036

Is agency Medicaid certified? no Faith-based Organization: no

Minority or Disadvantaged Vendor: yes (Minority Vendor)

### **Facility Accessibility:**

•	DD/TTY number: (800) 537-3623	•	Offers handicapped parking:
	Is wheelchair accessible	•	Has a location near public transportation

### **Specializations:**

• Programs for Women

• Services for Families with Children (Childcare Provided)

• Offers Spanish language

### **Hours of Operations:**

Monday:	8am-5pm	Tuesday:	8am-5pm
Wednesday:	8am-7pm	Thursday:	8am-5pm
Friday:	8am-5pm	Saturday:	
Sunday:		Emergency Contact 24 Hour Phone	
		Number: (414)671-6140	

## **Program Description**

### **Case Management Services**

Provide clients with safety plans, comprehensive case management services to assist clients address their basic needs such as housing, employment, shelter and public benefits.

## **Legal Advocacy Support**

Escort clients to obtain restraining orders, child abuse injunctions, child support and other services needed to protect the rights and benefits of families and their children

### **Resource and Referral Services**

Provide resource and referral services to families who are seeking services in the areas of health care, education, child care and other resources to increase families' self-sufficiency and safety.

### **Domestic Violence Education Groups**

Offer women an 8 week domestic violence education program once a week for two hours. The program provides clients with group discussions in the areas of self-esteem, healthy relationship, child abuse,

recognizing abusers and other life issues that impact the lives of women who are victims of domestic violence.

# **Survivors Support Groups (Spanish Speaking)**

Survivors groups facilitated two times a week. The goal of the group is to increase support systems for women who are victims of violence.

### **Services for Families with Children**

Parenting education is offered to women who seek support in parenting. The Bilingual Family Specialists works with families who are impacted by domestic violence through the provisions of home visits, coordinating services and schools and other providers needed to improve the family system and increase the safety of family. The Family Specialist works with families in understating how violence impacts children and assist families develop safety plans with the children.